KAISER PERMANENTE®: Oracle America, Inc. - Mid Atlantic

Coverage for: Individual / Family | Plan Type: HMO

KAISER FOUNDATION HEALTH PLAN OF THE MID-ATLANTIC STATES, INC., 4000 Garden City Drive, Hyattsville, MD 20785

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, see <a href="https://www.kp.org/plandocuments">www.kp.org/plandocuments</a> or call 1-855-249-5018 (TTY: 711). For general definitions of common terms, such as <a href="mailto:allowed amount">allowed amount</a>, <a href="mailto:balance billing">balance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:copayment">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms, see the Glossary. You can view the Glossary at <a href="www.healthcare.gov/sbc-glossary">www.healthcare.gov/sbc-glossary</a> or call 1-855-249-5018 (TTY: 711) to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Not Applicable.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,500 Individual / \$9,400 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, health care this plan doesn't cover, and services indicated in chart starting on page 2.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> <u>limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://choose.kp.org/oracle">https://choose.kp.org/oracle</a> or call 1-855-249-5018 (TTY: 711) for a list of <a href="Plan">Plan</a> <a href="Providers">Providers</a> .	This plan uses a provider network. You will pay less if you use a provider in the plan's network. You will pay the most if you use an out-of-network provider, and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes, but you may self-refer to certain specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

O Madiaal		What You Will Pay		Limitations Everytions 9 Other	
Common Medical Event	Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$10 / visit	Not covered	None	
If you visit a health	Specialist visit	\$20 / visit	Not covered	None	
care <u>provider's</u> office or clinic	Preventive care/screening/ immunization	No charge	Not covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	X-ray: No charge Lab tests: No charge	Not covered	None	
ii you nave a test	Imaging (CT/PET scans, MRIs)	No charge	Not covered	None	
If you need drugs to	Most generic drugs (Tier 1)	\$5 (retail); \$15 (participating pharmacy); \$7.50 (mail order) / prescription	Not covered	Up to a 60-day supply (retail & participating pharmacies); up to a 90-day supply (mail order). Formulary preventive drugs and contraceptives, in all tiers, are no charge. Subject to formulary guidelines.	
treat your illness or condition  More information	Most preferred brand name drugs (Tier 2)	\$5 (retail); \$15 (participating pharmacy); \$7.50 (mail order) / prescription	Not covered	Up to a 60-day supply (retail & participating pharmacies); up to a 90-day supply (mail order). Subject to <u>formulary</u> guidelines.	
about <u>prescription</u> <u>drug coverage</u> is available at www.kp.org/formulary	Non-preferred drugs (Tier 3)	\$5 (retail); \$15 (participating pharmacy); \$7.50 (mail order) / prescription	Not covered	Up to a 60-day supply (retail & participating pharmacies); up to a 90-day supply (mail order). Subject to formulary guidelines.	
www.np.org/romidiary	Specialty drugs (Tier 4)	Applicable Generic, Preferred brand or Non-preferred brand cost shares apply.	Not covered	Up to a 30-day supply (retail & participating pharmacies). Subject to formulary guidelines, when approved through the exception process.	
If you have	Facility fee (e.g., ambulatory surgery center)	\$20 / visit	Not covered	None	
outpatient surgery	Physician/surgeon fees	No charge	Not covered	Physician/surgeon fees are included in the Facility fee.	

		What You Will Pay		Limitations Franchisms 9 Others	
Common Medical Services You May Need		Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Emergency room care	\$50 / visit	\$50 / visit	Copayment waived if admitted directly to the hospital as an inpatient.	
If you need immediate medical	Emergency medical transportation	No charge	No charge	None	
attention	<u>Urgent care</u>	\$20 / visit	Not covered	Non-Plan Providers covered when temporarily outside the service area: \$20 / visit.	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	Not covered	None	
1105pital Stay	Physician/surgeon fees	No charge	Not covered	None	
If you need mental health, behavioral	Outpatient services	\$10 / individual visit	Not covered	\$5 / group visit.	
health, or substance abuse services	Inpatient services	No charge	Not covered	None	
If you are pregnant	Office visits	No charge	Not covered	Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
, , ,	Childbirth/delivery professional services	No charge	Not covered	None	
	Childbirth/delivery facility services	No charge	Not covered	None	
	Home health care	No charge	Not covered	None	
If you need help	Rehabilitation services	Outpatient: \$20 / visit Inpatient: No charge	Not covered	Outpatient: 30 visit limit / therapy / year / injury, incident or condition.	
recovering or have other special health	Habilitation services	\$20 / visit	Not covered	None	
needs	Skilled nursing care	No charge	Not covered	100-day limit / year.	
	<u>Durable medical equipment</u>	50% coinsurance	Not covered	Prior authorization required.	
	Hospice services	No charge	Not covered	None	

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Common Medical Event			What You Will Pay		Limitations Evacutions 9 Other	
		Services You May Need	Plan Provider (You will pay the least)	Non-Plan Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
		Children's eye exam	\$10 / visit for refractive exam.	Not covered	None	
	your child needs ental or eye care	Children's glasses	No charge	Not covered	Limited to one pair of frames and lenses or contact lenses / 12 months.	
		Children's dental check-up	Not covered	Not covered	None	

#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Cosmetic surgery
- Dental care (Adult and child)
- Long-term care

- Non-emergency care when traveling outside the U.S. Weight loss programs
- Private-duty nursing
- Routine foot care

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture (20 visit limit / year)
- Bariatric surgery
- Chiropractic care (20 visit limit / year)
- Hearing aids (1 aid / ear / 36 months)
- Infertility treatment (3 in vitro procedure limit / live birth; \$100,000 limit / lifetime)
- Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the <a href="Health-Insurance Marketplace">Health-Insurance Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="https://www.Health-Care.gov">www.Health-Care.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

# Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

Kaiser Permanente Member Services	1-855-249-5018 (TTY:711) or <u>www.kp.org/memberservices</u>
Department of Labor's Employee Benefits Security Administration	1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform
Department of Health & Human Services, Center for Consumer Information & Insurance Oversight	1-877-267-2323 x61565 or <u>www.cciio.cms.gov</u>
Maryland Insurance Administration	1-877-261-8807 or www.insurance.maryland.gov

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## Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

### **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-249-5018 (TTY: 711).

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-855-249-5018 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-249-5018 (TTY: 711).

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-855-249-5018 (TTY: 711) uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-249-5018 (TTY: 711).

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-855-249-5018 (TTY: 711).

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-855-249-5018 (TTY: 711).

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-855-249-5018 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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# **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby		
(9 months of in-network pre-natal care and a		
hospital delivery)		
■ The plan's overall deductible	\$0	
■ Specialist copayment	\$20	
■ Hospital (facility) copayment	\$0	
Other (blood work) <u>copayment</u>	\$0	

# Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-controlled condition) The plan's overall deductible Specialist copayment Hospital (facility) copayment Other (blood work) copayment \$0

Mia's Simple Fracture		
(in-network emergency room visit and follow up		
care)		
■ The <u>plan's</u> overall <u>deductible</u>	<b>\$0</b>	
■ Specialist copayment	\$20	
■ Hospital (facility) copayment	<b>\$0</b>	
■ Other (x-ray) <u>copayment</u>	<b>\$0</b>	

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$10	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$70	

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$200	

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$200	
Coinsurance	\$200	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$400	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.

#### NONDISCRIMINATION NOTICE

Kaiser Permanente Insurance Company (KPIC) complies with applicable civil rights laws and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender identity, sexual orientation, age, or disability. KPIC does not exclude people or treat them differently because of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age or disability. We also:

- Provide no cost aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats, such as large print, audio, and accessible electronic formats
- Provide no cost language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, call 1-888-225-7202 (TTY: 711)

If you believe that Kaiser Permanente Insurance Company has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by mail or phone at: KPIC Civil Rights Coordinator, Grievance 1557, Nine Piedmont Center, 3495 Piedmont Road, NE, Atlanta, GA 30305-1736, telephone number 1-888-225-7202.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### **HELP IN YOUR LANGUAGE**

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-888-225-7202 (TTY: 711).

**አማርኛ (Amharic) ያስተውሉ:** እንግሊዘኛ የሚናንሩ ከሆነ፣ የቋንቋ እርዳታ አንልግሎቶች፣ ከከፍያ ነጻ፣ ለእርስዎ ይ*ን*ኛሉ። ወደ **1-888-225-7202** ይደውሉ (TTY: **711**)።

العربية (Arabic) ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 7202-888-1 (TTY: 711).

**Bǎsɔ́ ɔ̀ Wùdù (Bassa) Dè dɛ nìà kɛ dyédé gbo:** Ͻ jǔ ké m̀ Ɓàsɔ́ɔ-wùdù-po-nyɔ̀ jǔ ní, nìí, à wudu kà kò dò po-poɔ̀ bɛ̂ìn m̀ gbo kpáa. Đá **1-888-225-7202** (TTY: **711**)

বাংলা (Bengali) মনোযোগ দিন: যদি আপনি ইংরেজিতে কথা বলেন, আপনার জন্য ভাষা সহায়তা পরিষেবা, বিনামূল্য উপলব্ধ। 1-888-225-7202 (TTY: 711) এ কল করুন

中文 (Chinese) 注意:如果您使用繁體中文,您可以免費獲得語言協助服務。請致電 1-888-225-7202 (TTY:711)

فارسی (Farsi) توجه: اگر به زبان فارسی صحبت میکنید، خدمات تسهیلات زبانی بصورت رایگان برای شما فراهم میباشد. با شماره 7202-888-1 (TTY: 711) تماس بگیرید.

Français (French) ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-888-225-7202 (TTY: 711).

**Deutsch (German) ACHTUNG:** Wenn Sie Deutsch sprechen, steht Ihnen eine kostenlose Sprachassistenz zur Verfügung. Bitte wählen Sie: 1-888-225-7202 (TTY: 711).

ગુજરાતી (Gujarati) આપો: જો તમે ૨રેજી બોલો છો, તો ભાષા સહ્યય સેવાઓ, વિના મૂલ , આના પર ઉપલબ છે તમે. 1-888-225-7202 (TTY: 711) પર કૉલ કરો.

Kreyòl Ayisyen (Haitian Creole) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-888-225-7202 (TTY: 711).

हिंदी (Hindi) यान दं: यदि आप अंरेजी बोलते हैं, तो आपकेलिए निद क्षुक भाषा सहायता सेवाएं उपलब्ध ह ं 11-888-225-7202 (टीटीवाई: 711) पर कॉल करें।

Igbo (Igbo) GEE NTI: O buru na i na asu Igbo, oru enyemaka nkowa asusu, du n'efu, diiri gi. Kpoo 1-888-225-7202 (TTY: 711).

Italiano (Italian) ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-888-225-7202 (TTY: 711).

**Iloko (Ilocano) PAKDAAR:** No agsasaoka iti Ilokano, dagiti awan bayadna a serbisio a para iti beddeng ti lengguahe ket sidadaan para kenka. Awagan ti 1-888-225-7202 (TTY: 711)

**日本語 (Japanese) 注意事項:** 日本語を話される場合、言語支援サービスを無料でご利用いただけます。**1-888-225-7202 (TTY: 711)**まで、お電話にてご連絡ください。

한국어 (Korean) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-888-225-7202 (TTY: 711) 번으로 전화해 주십시오.

Naabeehó (Navajo) Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'dé, t'áá jiik'eh, éí ná hól ó, koj i' hódíílnih 1-888-225-7202 (TTY: 711).

**Português (Portuguese) ATENÇÃO:** Se fala português, encontram-se disponíveis de forma gratuita serviços linguísticos. Basta ligar para **1-888-225-7202** (TTY: **711**).

Русский (Russian) ВНИМАНИЕ: если вы говорите на русском языке, вам доступны бесплатные услуги перевода. Звоните 1-888-225-7202 (ТТҮ: 711).

**Español (Spanish) ATENCIÓN:** Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-888-225-7202** (TTY: **711**).

**Tagalog (Tagalog) PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-888-225-7202** (TTY: **711**).

ไทย (Thai) โปรดหราบ: หากคุณพูดภาษาอังกฤษ คุณสามารถใช*้* บิภารช่ วยเหลือด้านภาษาได้ ฟรี โทร 1-888-225-7202 (TTY: 711).

اُردو (Urdu) دستیاب ہیں۔ زبان بولنے ہیں، تو لسانی معاونت کی خدمات، بلامعاوضہ، آپ کے لیے خبردار: اگر آپ انگریزی202-225-1888 (TTY: 711) پر کال کریں۔

Tiếng Việt (Vietnamese) CHÚ Ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số 1-888-225-7202 (TTY: 711).

Yorùbá (Yoruba) AKIYESI: Ti o ba nso ede Yoruba ofe ni iranlowo lori ede wa fun o. Pe 1-888-225-7202 (TTY: 711)